

Date: October 22, 2020

To: All CMO, Montefiore Care Management (CMO) and University Behavioral Associates (UBA) Staff

From: John R. Williford, Vice President of Operations, Network Care Management

CC: Stephen Rosenthal, Senior Vice President, Population Health Management

Subject: ANNUAL AFFIRMATIVE STATEMENT ABOUT INCENTIVES

The CMO and UBA are dedicated to ensuring the delivery of appropriate care to all Health Plan delegated members.

The purpose of this memo is to reinforce the CMO's and UBA's practice of basing Case Management (CM) and Utilization Management (UM) Decisions on the appropriateness of care, services and the existence of Health Plan Coverage.

CMO and UBA confirm the following:

1. All UM decisions are based on the member's eligibility, the benefits covered under the member's certificate of coverage and the appropriateness of care and service.
2. CMO does not specifically reward UM decision makers for issuing denials of coverage or service and encourages the use of medically necessary and appropriate care and services to prevent and/or treat medical conditions.
3. CMO does not compensate UM decision makers for non-certification of service or offer incentives to encourage non-certification or underutilization of health care services.